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Indianapolis Airport Authority

Airport authority to host 2009 concessions and retail conference November 9–12

INDIANAPOLIS—The Indianapolis Airport Authority will host the 2009 Airports Council International–North America (ACI–NA) Concessions Conference Monday, Nov. 9 through Thursday, Nov. 12 at The Westin.

The conference is open to ACI-NA members who want to learn the latest in airport retail and restaurant design and merchandising. About 250 attendees from across the U.S. are expected to attend.

Attendees will learn about innovations in airport terminal concession concepts and revenue strategies. The sessions will focus on industry updates ranging from offering free WiFi access, evolving trends in leasing and customer service, and best practices in creating and managing efficient, effective commercial airport shopping and dining options. They will also engage in targeted networking sessions, roundtable discussions, and seminars on a variety of topics.

John Clark, executive director and CEO of the Indianapolis Airport Authority, will offer opening remarks on Nov. 10, followed by keynote speaker, **Stephen Palmer**, managing director for Lonely Planet. On Nov. 11, **Max Siegel**, former president of global operations for Dale Earnhardt Inc. and lead counsel for Baker & Daniels' sports and entertainment practice, will serve as the morning's keynote speaker

Other activities include an awards luncheon featuring **Ray Compton**, former V.P of sales and marketing for the Indianapolis Colts who is now president and CEO of Compton Strategies, as the master of ceremonies. tours of the new Indianapolis International Airport, and an evening event at the NCAA Hall of Champions.

"The Indianapolis Airport Authority is honored by have been selected by ACI-NA to host this important industry conference. Not only does it coincide with our one-year anniversary of opening the new airport, but we look forward to having the opportunity to showcase our concession program to some of the nation's top leaders in the aviation industry," notes Jeremiah Wise, treasurer and interim retail director for the authority.

For more information about the 2009 Airport Concessions Conference, please visit <http://www.aci-na.org/concession09/welcome.html>, e-mail meetings@aci-na.org, or call 202.293.8500.

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