

# INDEED! IT'S HERE.

NEW AIRPORT | NEW ADDRESS | NEW EXPERIENCE

## Welcome!

Whether you are a frequent or first-time visitor, we hope you enjoy your visit in Indianapolis! Our vibrant, thriving downtown is alive with outstanding shopping, dining, cultural events, museums, theatres, and sporting events, all within easy walking distance to hotels and the convention center. For the latest news, events, and information, visit the Indianapolis Convention & Visitors Association ([indy.org](http://indy.org)) and Indianapolis Downtown Inc. ([indydt.com](http://indydt.com)) Web sites.

## The airport

The \$1.1 billion Indianapolis International Airport opened November 12, 2008. One of the first U.S. airports built and opened since 9/11, the terminal building is 1.2 million square feet, with 500 feet of terminal frontage on a 1000 foot, two-level drive. More than 30 years in the planning, it was built with no local or state tax dollars. One of the nation's fastest-growing cargo airports, it is home of the world's second-largest Federal Express operation. The airport also includes maintenance, charter flight, and other aviation service providers.

## Passenger terminal

With 40 gates on two concourses, the airport can accommodate narrow- and wide-body aircraft, including regional jets. Two gates serve international passengers and lead to a dedicated U.S. Customs & Border Protection and federal inspection services area. Spacious security checkpoints feature the most advanced screening technologies and have designated lanes for frequent flyers, casual travelers, families with small children, and those with special needs. Ticketed passengers can easily move between the concourses without rescreening.

## Shopping & dining

Enjoy one-of-a-kind airport shopping and dining experiences with local flavor! One of the nation's most comprehensive local museum stores, Cultural Crossroads offers merchandise and displays from eight leading Indianapolis museums and cultural institutions. The first-ever Indianapolis 500 Grill is a sit-down restaurant accompanied by Brickyard Authentics, an auto racing apparel and collectible store. Other hometown favorites include Harry & Izzy's, Café Patachou, Shapiro's Delicatessen, King David Dogs, 96th Street Steakhouses, Giorgio's Pizza, Vera Bradley, and South Bend Chocolate Company.



From left to right: *Cardinalis* by John van Alstine, *Autumn Prairie Morning* by Dixie Friend Gay, *Connections* by Electroland, *Flight Wave* by Aaron Bayliss and Mary Jo Krumb Bayliss, Art glass by Martin Donlin, *The Glory of Sports in Indianapolis* by Tom Torluemke, *Baggage Claim* by Ron Baron.

## Public art

The terminal features nearly \$4 million in original art created by 15 artists, many of whom have Hoosier ties. Selected during an extensive review process, the art represents an array of artistic forms and mediums. Abstract glass murals featuring original poetry written by Indiana authors to evoke thoughts of travel, flying, home, and Indiana history are featured in each concourse.

## Guest Services

Located between the Ticketing Hall and Civic Plaza, our Guest Services representatives provide basic business services, page passengers via the overhead address system, provide information about airport amenities, and supply basic information about the city, local hotels, downtown attractions, and public transportation options. Other services include a barbershop, shoeshine stations, currency exchange, USO room, travel spa, Wi-Fi, and post-security amenity centers with Internet access and pay phones.

## Accessibility

One of the nation's most ADA-accessible airports, Indianapolis International was built for convenience, safety, and accessibility. From counter heights and curbs to doors and hallways, personal mobility is maximized. Numerous elevators and escalators minimize vertical climbing and moving walkways minimize walking distances. Restrooms contain extra-large stalls, grab bars, and other amenities. Family restrooms with changing tables, diaper kit dispensers, and wall-mounted child seats are available for caretakers of both genders.

## Environmental impact

The airport was built to move people and aircraft efficiently. It was constructed in an environmentally responsible manner, utilizing sustainable development principles and practices. The terminal's central location reduces aircraft fuel consumption and taxi time. By eliminating rental car shuttles, fuel consumption and exhaust emissions from busses are reduced. Tempered glass walls provide natural indoor illumination. Radiant heating and cooling controls the climate in Civic Plaza, while chilled and heated water maintains even temperatures in other areas. Glass, paper, and aluminum recycling stations are located throughout.



VISITOR GUIDE

## TELEPHONE NUMBERS

<b>Guest Services Center</b> Sunday-Friday, 5 a.m. to 11 p.m. Saturday, 5 a.m. to 10 p.m.	317.487.7243
<b>Ground Transportation Center</b> Open 24 hours/day; for questions, call: Monday-Friday, 8 a.m. to 10 p.m. Sunday, 4 p.m. to 10 p.m.	317.487.5217
Alamo	800.327.9633
Avis	800.230.4898
Budget	800.572.0700
Dollar Car Rental	800.800.3665
Enterprise	800.736.8222
Hertz	800.654.3131
National	800.227.7368
Thrifty Car Rental	800.847.4389

<b>Lost &amp; Found</b> Items lost in public areas at the airport	317.487.7243
Items lost at TSA security checkpoints (For items lost near ticket counters or on an aircraft, contact the airline.)	317.532.1900

<b>Emergency</b>	911
<b>Airport Police (Non-Emergency)</b>	317.487.5084

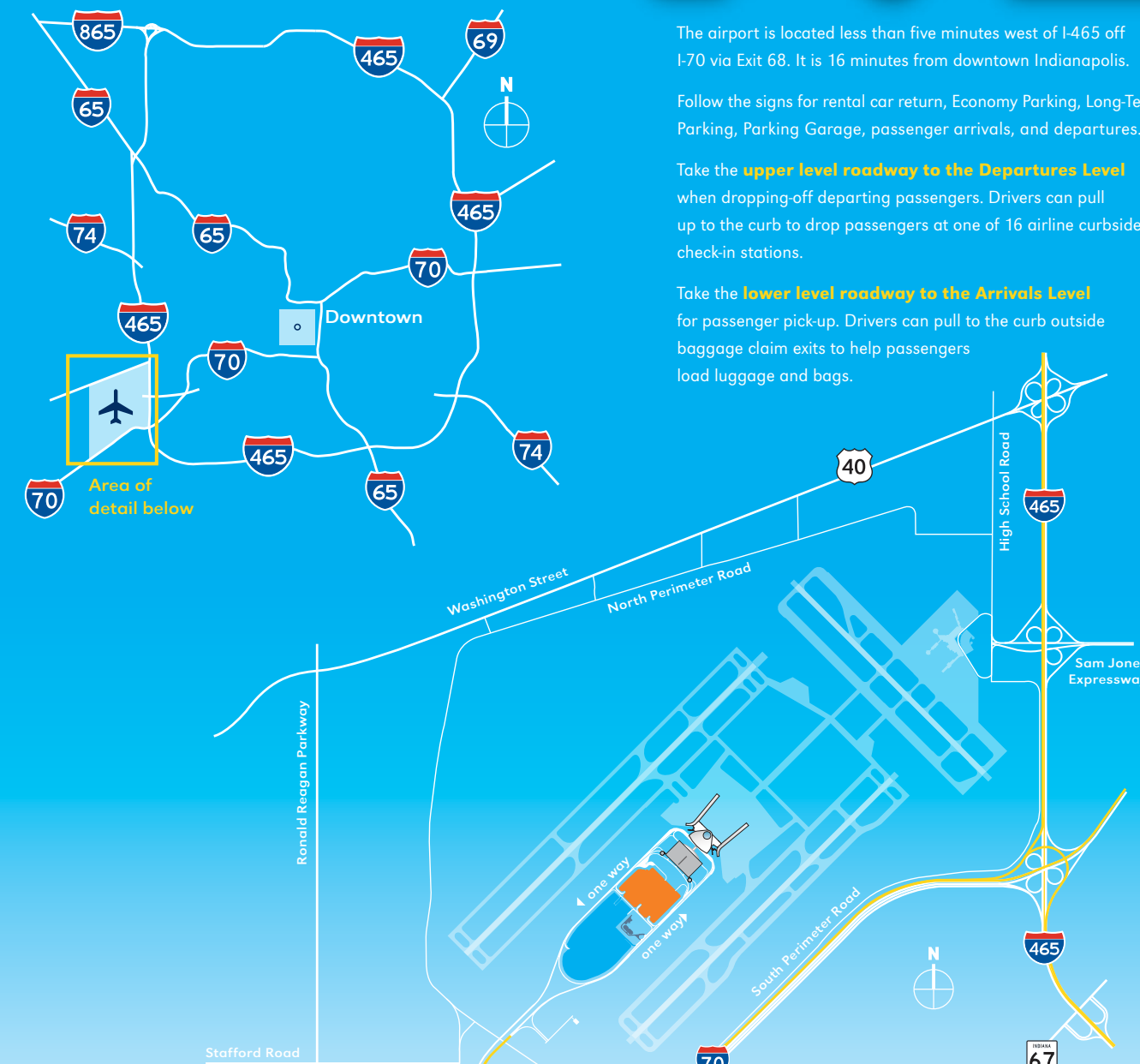
Visit [indianapolisairport.com](http://indianapolisairport.com) for flight information, including arrivals and departures, links to airlines, TSA information, maps, parking, travel tips, and more.

## INDIANAPOLIS INTERNATIONAL AIRPORT



7800 Col. H. Weir Cook Memorial Drive  
Indianapolis, Indiana 46241

## DRIVING DIRECTIONS



TAKE **70** TO **EXIT 68**

The airport is located less than five minutes west of I-465 off I-70 via Exit 68. It is 16 minutes from downtown Indianapolis.

Follow the signs for rental car return, Economy Parking, Long-Term Parking, Parking Garage, passenger arrivals, and departures.

Take the **upper level roadway to the Departures Level** when dropping off departing passengers. Drivers can pull up to the curb to drop passengers at one of 16 airline curbside check-in stations.

Take the **lower level roadway to the Arrivals Level** for passenger pick-up. Drivers can pull to the curb outside baggage claim exits to help passengers load luggage and bags.

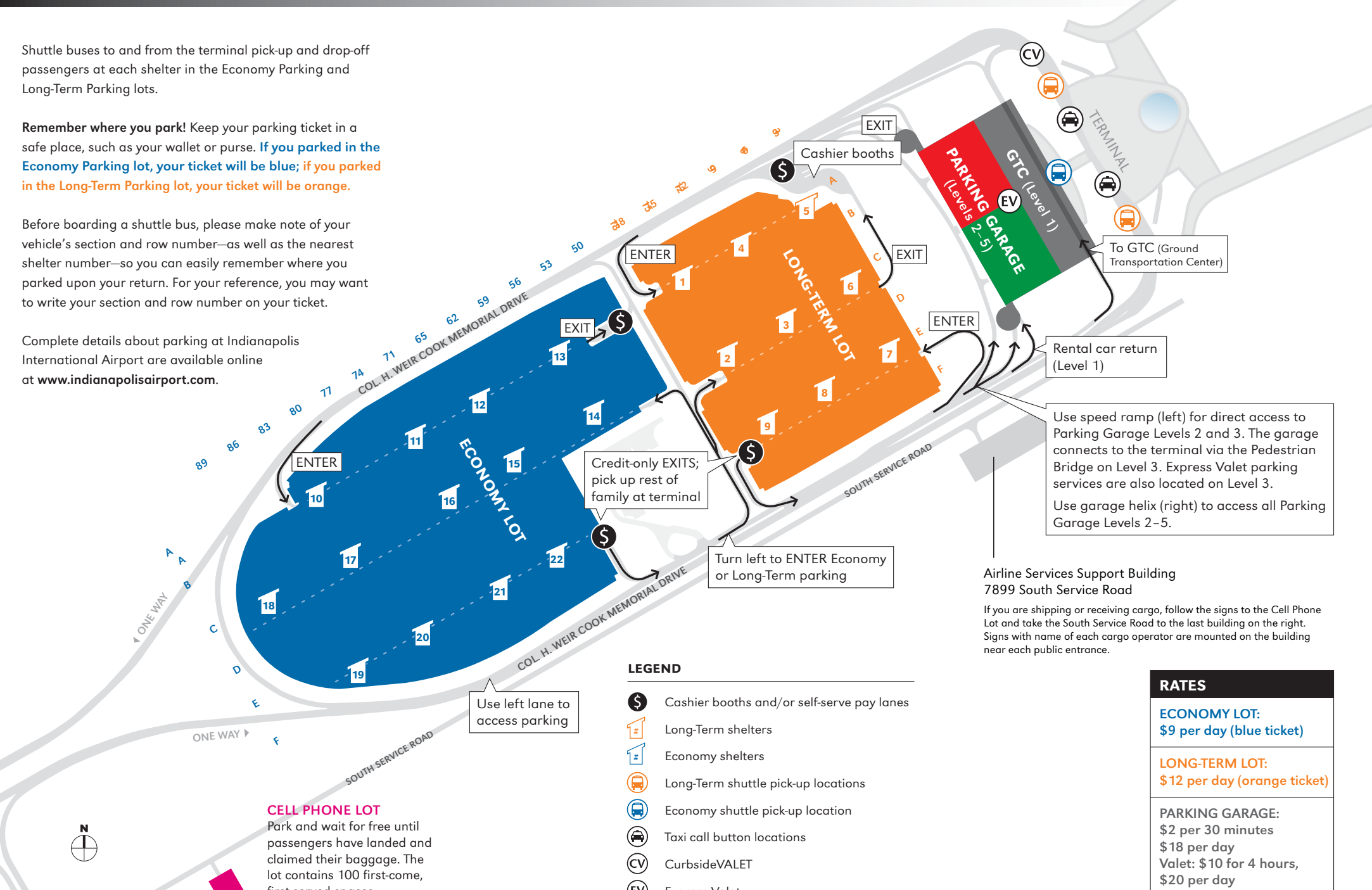
## PARKING MAP & INFORMATION

Shuttle buses to and from the terminal pick-up and drop-off passengers at each shelter in the Economy Parking and Long-Term Parking lots.

**Remember where you park!** Keep your parking ticket in a safe place, such as your wallet or purse. **If you parked in the Economy Parking lot, your ticket will be blue; if you parked in the Long-Term Parking lot, your ticket will be orange.**

Before boarding a shuttle bus, please make note of your vehicle's section and row number—as well as the nearest shelter number—so you can easily remember where you parked upon your return. For your reference, you may want to write your section and row number on your ticket.

Complete details about parking at Indianapolis International Airport are available online at [www.indianapolisairport.com](http://www.indianapolisairport.com).



- LEGEND**
- Cashier booths and/or self-serve pay lanes
  - Long-Term shelters
  - Economy shelters
  - Long-Term shuttle pick-up locations
  - Economy shuttle pick-up location
  - Taxi call button locations
  - CurbsideVALET
  - Express Valet

RATES
<b>ECONOMY LOT:</b> \$9 per day (blue ticket)
<b>LONG-TERM LOT:</b> \$12 per day (orange ticket)
<b>PARKING GARAGE:</b> \$2 per 30 minutes \$18 per day Valet: \$10 for 4 hours, \$20 per day

**Airline Services Support Building**  
7899 South Service Road  
If you are shipping or receiving cargo, follow the signs to the Cell Phone Lot and take the South Service Road to the last building on the right. Signs with name of each cargo operator are mounted on the building near each public entrance.

# TERMINAL MAP & INFORMATION

Indianapolis International Airport | Col. H. Weir Cook Terminal Building

## AIRLINES & FLIGHTS

Airline	Gates	Phone
<b>CONCOURSE A</b>		
Air Canada	A17, A21, A23, A25	800.247.2262
Continental Airlines	A17, A21, A23, A25	800.523.3273
Delta Airlines	A6, A7, A8, A10, A11, A12, A13, A14, A15, A16, A20, A22	800.221.1212
United Airlines	A17, A21, A23, A25	800.864.8331
<b>CONCOURSE B</b>		
AirTran	B17, B21	800.247.8726
American Airlines	B7, B9	800.433.7300
Frontier Airlines	B15	800.432.1359
Southwest Airlines	B4, B5	800.435.9792
U.S. Airways	B6, B8, B10, B12, B14	800.428.4322

## FOOD & BEVERAGE

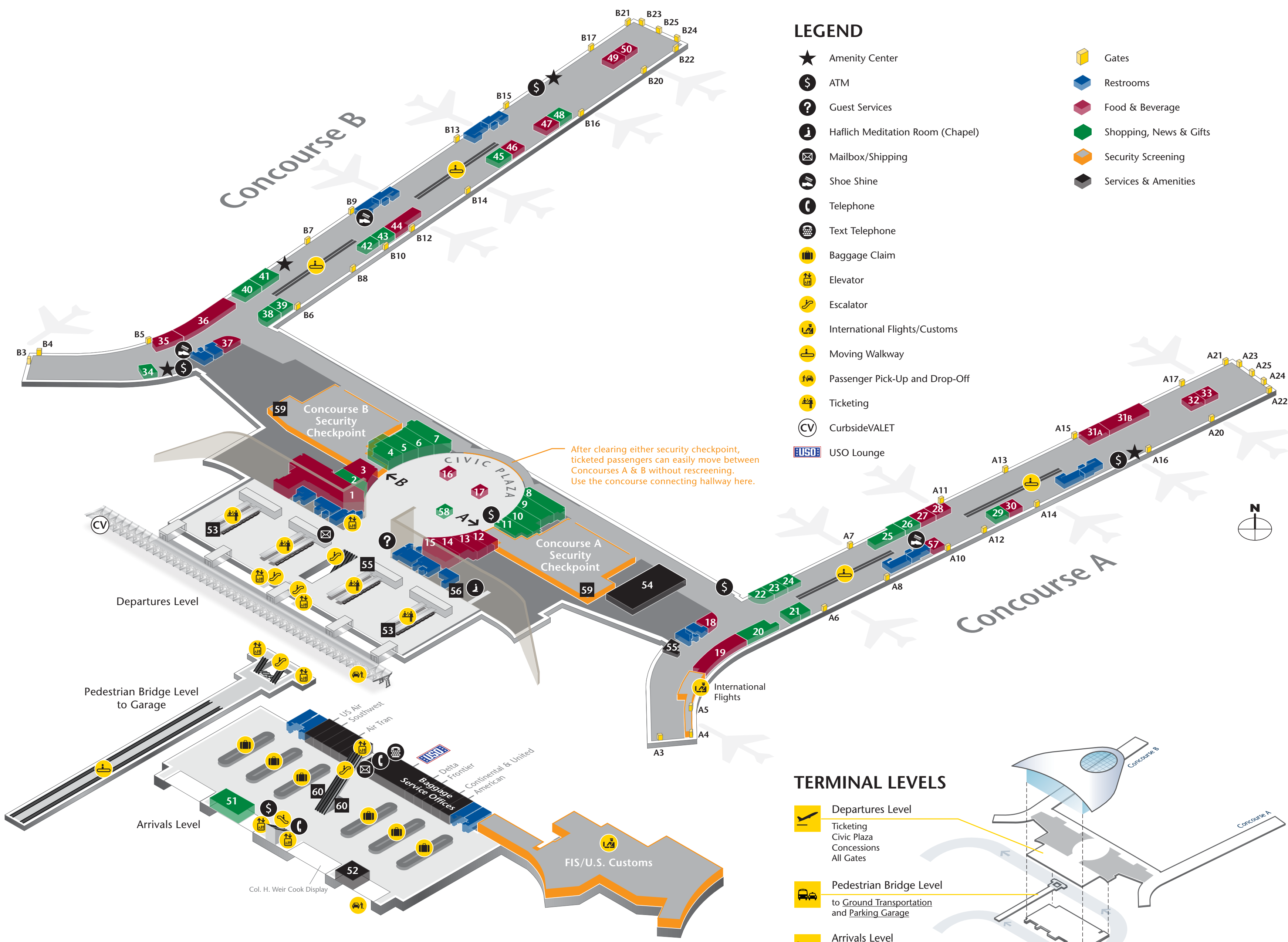
Vendor	Location	Nearest Gate
96th Street Steakburgers	27	A10
Au Bon Pain	31A	A15
Auntie Anne's	57	A10
Café Patachou	3	Civic Plaza
Camden Food Company	35	B5
Champps	36	B5
Cold Stone Creamery	32, 50	A20, B17
Copper Moon Coffee	33, 37	A20, B5
Giorgio's Pizza	12	Civic Plaza
Granite City	31B	A15
Green Leaf's & Bananas	28	A11
Harry & Izzy's	19	A6
Indianapolis 500 Grill	1	Civic Plaza
King David Dogs	47	B16
McDonald's	15	Civic Plaza
Naked Tchopstix	14	Civic Plaza
Qdoba	13	Civic Plaza
Shapiro's Delicatessen	46	B14
Starbucks	17, 18, 49	Civic Plaza, A6, B17
Vinea (Wine bar)	16	Civic Plaza
Wolfgang Puck Express	44	B9

## SHOPPING, NEWS & GIFTS

Vendor	Location	Nearest Gate
Artizan	21	A6
Brickyard Authentics	2	Civic Plaza
Broad Ripple Books	40	B6
Brooks Brothers	5	Civic Plaza
Brookstone	10	Civic Plaza
Civic Plaza TravelMart	4	Civic Plaza
CNBC (Newsstand)	20, 45	A6, B14
Cultural Crossroads	6	Civic Plaza
EnRoute Spa	29, 39	A12, B6
facetime	26	A10
Harley-Davidson	7	Civic Plaza
Hoosier Lottery	58	Civic Plaza
Hoosier Marketplace	25	A7
hub Convenience	51	Baggage Claim
Indiana Marketplace	43	B10
Just Pop In!	38	B6
Lids Locker Room	8	Civic Plaza
Natalie's Candy Jar	48	B16
Pacific Outfitters	41	B6
Relay (Newsstand)	30	A14
South Bend Chocolate	24	A6
Sterling Works	22	A6
USA Today (Newsstand)	11, 34, 42	Civic Plaza, B5, B8
Vera Bradley	23	A6

## AIRPORT SERVICES & AMENITIES

<b>Guest Services</b> Paging via public address system; information about the airport & ground transportation; business services including copying, faxing, notarization, stamps		Ticketing Hall
<b>Pre-Security Amenities</b> Airport Mailers 59 ATMs Free Wi-Fi service Ground Transportation Center Haflich Meditation Room (Chapel) Hair Departure (Barbershop) Lost & Found 56 Nursing Mothers Room Secure Wrap (Baggage Wrap) Travelex (currency exchange) USO Lounge Visitor Information Centers In English and Español. 60		Security Checkpoints Throughout terminal Throughout terminal First Level Garage From Ticketing Hall Ticketing Hall Guest Services Ticketing Hall Ticketing Hall Baggage Claim Baggage Claim
<b>Post-Security Amenities</b> Amenity Centers Pay phones, vending, cell phone & laptop charging. Delta Sky Club 54 Nursing Mothers Room 55	★	Concourses A & B Concourse A Concourse A



### LEGEND

- ★ Amenity Center
- Ⓢ ATM
- ❓ Guest Services
- 🙏 Haflich Meditation Room (Chapel)
- ✉ Mailbox/Shipping
- 👞 Shoe Shine
- 📞 Telephone
- 📱 Text Telephone
- 🧳 Baggage Claim
- 🛗 Elevator
- 🏃 Escalator
- 🛂 International Flights/Customs
- 🚶 Moving Walkway
- 🚗 Passenger Pick-Up and Drop-Off
- 🎫 Ticketing
- 🚗(CV) CurbsideVALET
- 🇺🇸 USO Lounge
- 🚪 Gates
- 🚻 Restrooms
- 🍷 Food & Beverage
- 🛍 Shopping, News & Gifts
- 🛡 Security Screening
- 🛋 Services & Amenities

After clearing either security checkpoint, ticketed passengers can easily move between Concourses A & B without rescreening. Use the concourse connecting hallway here.

### TERMINAL LEVELS

